

## Update regarding COVID-19

Beginning on Monday, May 4, 2020, Pierce Vision Specialists will re-open with our normal business hours.

However, please note that there will be some changes to the way we provide services at the present time in order to keep our patients, staff, and community healthy.

We would like to let you know what we are doing as a business to keep are you safe:

- Currently we will be requiring everyone who enters our building to wear a face mask or face covering. Homemade face coverings are acceptable. We will not be able to provide a mask to the public due to shortages of personal protective equipment.

- We ask that no additional persons arrive with each adult patient. We ask only one guardian accompany children who are being seen. If you are an adult and require accompaniment in the building please call our office to discuss.

- If you are over the age of 60, or are high-risk of complications due to COVID (including having high blood pressure, diabetes, asthma, COPD, cancer, or any other condition which causes someone to be immunocompromised) we ask that you consider waiting until a later date to come in for an appointment, unless there is an urgency or medical necessity. Please understand that although the stay at home order has been lifted, there is still a risk to the public. If an appointment is necessary we will schedule high-risk patients for early morning hours.

- We will be limiting the amount of people inside our building at any given time, so customers may be asked to wait in their vehicle until they can be assisted by our staff.

- If you have an appointment, or are picking up glasses or contacts please call us from your vehicle and we will give you further instructions.

- We will continue to follow CDC guidelines for sanitization and prevention of the spread of illness. All surfaces will be regularly disinfected. Any area inhabited by a customer or patient will be disinfected once they leave. Eyeglass frames will be disinfected after they are touched or tried on.

We would like to thank you in advance for understanding that these efforts are for everyone's well-being and safety. We will continue to update you on any changes to our operations.